**Mediation Board Selection**

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| **User case ID** | UC11 | |
| **Use case name** | Mediation Board Selection | |
| **Actors** | DRS | |
| **Description** | * Consider amount and SLT region wise. * Extend the validity period or fail cases if criteria are not met. | |
| **Pre-conditions** | * Negotiation unsuccessful. * Expire validity period. * Filter customer type != government or corporate | |
| **Post-conditions** | - Case is forwarded to the   * Mediation Board. * FTL LOD. * F2. | |
| **Back - end / front - end** | Backend | |
| **Pre status** | ***RO Negotiation*** | |
| **Post status** | ***Forwarded to Mediation Board*** | |
| **Massage of status** | * “Case forwarded to Mediation Board” * “Case forwarded to FTL LOD” * “Case forwarded to F2” * “Case validity expired.” | |
| **Notification** | Based on the MB, FTL LOD, F2. | |
|  | **Action** | **System Response** |
| **Success path** | If the validity period>3 Then  Else If Amount>1000,000 Then  Else If area = Metro  If Amount>50,000 Then  Else  If Amount>100,000 Then | F2  FTL  Mediation Board  Mediation Board |
| **Alternate path** |  | |